

AGW Program Cancellation and Refund Policy

- 1) Cancellations must be received two weeks prior to the start date of program for a full refund less a \$35.00 administration fee to process refunds that are requested by the registrant.
- 2) Any withdrawals/cancellations made less than two weeks before the start of the program/ event will be refunded at 50% of the registration fee less the administration charge.
- 3) Any withdrawals and cancellations less than one week before start of the program will be refunded 25% of the registration fee less the administration charge.
- 4) No refunds will be eligible for withdrawals/ cancellations on the day of the event or after the program/ event has started. No refunds or credit will be given for any absences which occur during the course of the program or event.
- 5) A full refund will be issued in the event that the AGW is required to cancel an event due to insufficient registration or funding.
- 6) Refunds will be issued by cheques within 6-8 weeks.
- 7) Fundraising and ticketed events are not eligible for refunds.